

OPS360 U-IOP® Unified Intelligent Operations Platform

Empowering Life-Science Transformation Through AI-Driven Intelligence, Integration, and Impact

A Product by **Munis Healthcare Management Solutions**

Overview

The **OPS360 U-IOP®** (Unified Intelligent Operations Platform) is a next-generation, AI-enabled enterprise ecosystem purpose-built for pharmaceutical and life-science organizations. It unifies operations across supply chain, manufacturing, quality, regulatory, medical, market access, and commercialization to deliver measurable efficiency, compliance, and strategic advantage. Through modular design, predictive analytics, and interoperable APIs, U-IOP® integrates seamlessly with ERP, MES, LIMS, CRM, and HEOR environments — transforming siloed data into actionable intelligence.

Core Capability Suites

Product Catalogue

Functional Domain	Purpose & Value Delivered
Supply Chain Suite	AI-driven forecasting, capacity modeling, and scheduling to enhance resilience and throughput. (25–30% accuracy gain, 40% scheduling efficiency)
Manufacturing Suite	Digital batch execution, predictive maintenance, and real-time KPI visibility. (20% downtime reduction, 25% delivery improvement)
QA/QC Suite	Automated deviation tracking, lab integration, and audit-ready documentation. (30% faster approvals, proactive risk detection)
Regulatory Suite	Centralized SOP/eCTD repository with lifecycle, labeling, and audit management. (30% faster submissions, stronger compliance)
Inventory Suite	Real-time stock visibility, AI-based expiry alerts, and shipment optimization. (25% waste reduction, higher fulfillment rates)
Medical Affairs & Scientific Communication Suite	Centralized content, MLR automation, omnichannel HCP engagement, and publication intelligence. (50% faster MLR cycles, 40% stronger KOL impact)
Access, Evidence, Outcomes, Value & Intelligence Suite	Integrates medical, HEOR, and market-access insights to accelerate payer alignment and real-world evidence generation. (25% faster access, 30% ROI lift)
Project & Portfolio Management Suite	AI-assisted resource allocation, scenario planning, and cross-functional dashboards. (25% ROI improvement, 40% faster decisions)

Strategic Benefits & Business Impact

Strategic Benefits

50%+ reduction in manual workflows
Via automation and intelligent orchestration

40% improvement in operational efficiency
Through predictive and prescriptive analytics

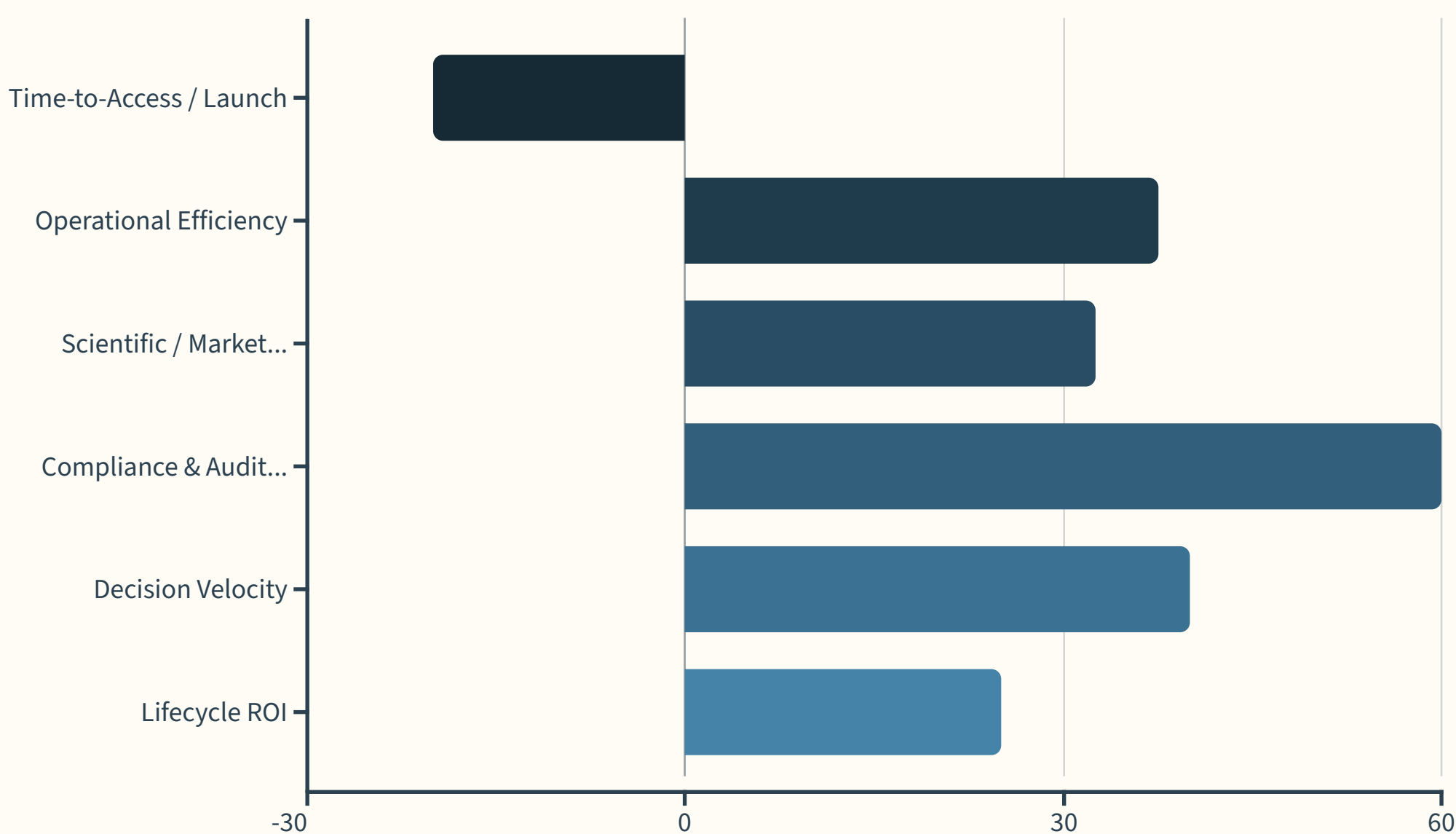
Seamless interoperability
With enterprise systems (SAP, Oracle, Dynamics, Salesforce, Veeva, IQVIA)

Enhanced compliance & audit readiness
(21 CFR Part 11, HIPAA, GDPR)

Personalized stakeholder engagement
From HCPs to payers to patients

Modular scalability
Supporting Starter, Growth, and Enterprise packages

Business Impact



Deployment Framework

01

Fit-Qap Assessment

Identify transformation priorities

02

Modular Implementation

Deploy high-impact suites first

03

Measured Expansion

Scale cross-functionally with data integration

04

Continuous Optimization

Apply AI/ML insights for sustained performance

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Munis Healthcare Management Solutions | Empowering Data and Decision Intelligence for Life Sciences

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